



Combined CQIN CEOs' and Reps' Meeting: March 18 and 19, 2010
Fort Collins, Colorado

DRAFT Summer Institute Theme

*"Achieving Performance Excellence:
Accountability, Alignment and Integration"*

Meeting Objectives and Agenda

As a result of participating in the one and a half day meeting, CQIN CEOs and Reps will:

1. Increase your understanding of this year's learning theme
2. Increase your understanding of the key concepts we will learn from our CQIN 2010 learning partners
 - Poudre Valley Health System, 2008 Baldrige Quality Winner
 - VA Cooperative Studies Program Clinical Research Pharmacy Coordinating Center, 2009 Baldrige Quality Winner
 - Monfort College of Business, University of Northern Colorado, 2004 Baldrige Quality Award Winner
3. Collaborate on ideas and expectations for the draft objectives and program for the CQIN Summer Institute 2010

Recommended Reading Resources:

Quality and Performance Excellence in Higher Education,
editors–Sorenson, Furst-Bowe, Moen (2005)
The Invisible Employee, by Gostick and Elton (2006)

Thursday, March 18, 2010

Meeting: 8:30 -4:30

Time:

7:30 Breakfast

8:30 CEOs' & Reps' Combined Meeting

Introductions and review objectives for this 1 ½ day meeting,
Dan Phelan, Scott Epstein, Laura Helminski

Introduce theme and draft objectives for 2010 Summer Institute,
Laura Helminski, John Politi

Introduction to our 2010 Learning Partners, Laura Helminski, John Politi

Presentation by Dr. Rulon Stacey, PhD, FACHE, CEO/ President,
Poudre Valley Health System (PVHS)

Learning Activity and Discussion, John Politi

- Definition of terms: Accountability, Alignment, and Integration
- Identifying Assumptions and Preconceptions that exist in Higher Ed

12:00 Lunch

Lunch discussion feedback

Introduction to Priscilla Nuwash and Sonja Wulff, Poudre Valley Health System
Discussion of possible presentations (and draft schedule) from PVHS
Priscilla Nuwash, Director of Process Improvement, PVHS
Sonja Wulff, Manager, Performance Excellence, PVHS
-overview of possible presentations

Feedback and decisions about presentations

Facilitation and Table discussions: "Baldrige related issues and questions"
John Politi

Summary, John Politi

-focus on the theme and learning objectives for the meeting and for the
summer institute

4:30 Adjourn

Dinner on your own

Friday, March 19, 2010

Meeting: 7:30 – 11:30

7:30 CEOs' Breakfast, Sharing Time, and Business Meeting

Reps' Breakfast, Sharing Time and Business Meeting

9:00 CEOs' & Reps' Combined Meeting

Review and discussion of draft program for the 2010 Summer Institute

Priscilla Nuwash, Process Improvement Director, Performance Excellence
Department, PVHS

Sonja Wulff, Manager, Performance Excellence, PVHS

Sharon Clinebell, Monfort College of Business, University of Northern Colorado

Summary and Next Steps

11:30 Adjourn